

Table 2: Themes, Subthemes, and Categories

Themes	Subthemes	Categories
Common processes of elderly care in the emergency departments	Workload	A large number of elderly patients
		Lack of a proper patient referral system
	Clinical assessment	Patient triage
		Patient care
	Discharge Recommendations	Follow-up and continuation of care
		Interventions to reduce emergency department visits
Data required for elderly care in the emergency departments	Clinical data	Medical history
		Screening
		Standard questionnaires
	Supportive data	Insurance services
		Training and self-care education
The elderly care team	Main health care providers	Emergency medicine specialists
		Emergency nurses
	Medical consultants	Inpatient department
		Outpatient department
Current information systems used for elderly care in the emergency departments	Emergency department information system and the challenges of using it	Lack of access to the required data
		Lack of integration between systems
		Incomplete data
	Other health information systems	Picture archiving and communication system
		Vital signs monitoring system