Table 2: Results of Laboratories' Personnel Satisfaction Evaluation of the Software Connecting Offices and Laboratories

Dim.	criteria	Frequency of points			Total survey scores	percent
		No (0)	To some extent (1)	Yes (2)		
User interface	The phrases and terms used explaining the features of the software	0	0	4	8	**100**
	Clear classification and organization of items in the software	0	0	4	8	**100**
	The workflow specified in the software having a logical sequence	0	0	4	8	**100**
	The software menu covering its functionalities and workflow	0	1	3	7	**87.5**
	Understandable alarms and reminders in the software	0	0	4	8	**100**
Operational functionality	Clear and usable viewing the list of new requests	0	0	4	8	**100**
	Easily setting a sampling time for patients	0	0	4	8	**100**
	Easily recording the results of the requested tests	0	0	4	8	**100**
	Reliably sending the results of the requested tests	0	0	4	8	**100**
performance	Improved communications between the office and laboratory	0	0	4	8	**100**
	Improved workflow (recording and sending requests and receiving results)	0	0	4	8	**100**
	Saving time and paper resources	0	0	4	8	**100**
	Resolving the problem of physicians' illegible handwriting	0	0	4	8	**100**
Total		0	1	51	103	Mean: **99.03**