

Table 1: Results of Physician Satisfaction Evaluation of the Software Connecting Offices and Laboratories

Dim.	criteria	Frequency of points			Total survey scores	Percent
		No (0)	To some extent (1)	Yes (2)		
User interface	The phrases and terms used explaining the features of the software	0	2	6	14	87.5
	Clear classification and organization of items in the software	0	2	6	14	87.5
	The workflow specified in the software having a logical sequence	0	0	8	16	100
	The software menu covering its functionalities and workflow	0	1	7	15	93.75
	Understandable alarms and reminders in the software	0	0	8	16	100
Operational functionality	Sufficient recordable information items when registering a new patient	0	0	8	16	100
	Easily searching for patients in the software	0	0	8	16	100
	Registering test requests for patients	0	0	8	16	100
	Making sure that the test request is sent to the laboratory	0	0	8	16	100
	Clear and usable viewing of test results	0	0	8	16	100
	Clear patient follow-up	0	1	7	15	93.75
performance	Improved communications between the office and laboratory	0	0	8	16	100
	Improved workflow (recording and sending requests and receiving results)	0	0	8	16	100
	Saving time and paper resources	0	1	7	15	93.75
Total		0	7	105	217	Mean: 96.87